



Outsourced activities

Effective: 6th May 2021

The following activities connected to the services provided by the Bank are fulfilled by the enterprises listed below within the framework of outsourcing, according to Section 68 of the Act on Credit Institutions and Financial Enterprises and/or Section 79 of the Act on Investment Service Providers, Commodity Service Providers and on the Rules of Their Activities:

1.) printing, enveloping and postage services related to account statements:

DB Print GmbH
Friedrich-Kahl-Strasse 10, 60489 Frankfurt am Main, Germany

2.) automatic account reconciliation:

Vendors to Deutsche Bank AG:

Smartstream Technologies Ltd
(St Helen's, 1 Undershaft, London, EC3A 8EE, United Kingdom)

SmartStream Technologies India Pvt. Ltd
(PRESTIGE BLUE CHIP, No. 9, Hosur Road, Bangalore 560 019, India)

3.) maintenance, system supervisory, support, operational security and other tasks connected to the operation of the Bank's analytic and general ledger system DB-Internet:

Deutsche Bank AG
(Taunusanlage 12, 60325 Frankfurt am Main, Germany)

Vendors to Deutsche Bank AG:

Tata Consultancy Services Ltd.
Air-India Building, 11th Floor,
Nariman Point,
Mumbai - 400 021.

Tata Consultancy Services Netherlands BV
Atrium, Stravinskylaan 3089
1077 ZX Amsterdam, The Netherlands

4.) payment processing and the capturing and maintenance of customer and account related static data:

DB Service Centre Limited
(Block D, Abbey Court, Irish Life Centre, Lower Abbey Street, Dublin 1, Ireland)



5.) document archiving, management and related tasks:

IRON MOUNTAIN MAGYARORSZÁG Kft.
(2360 Gyál, Prologis raktár HRSZ 7100)

6.) Payroll, personal income tax and social security administrative tasks:

MEMOLUX Kft.
(1142 Budapest, Erzsébet királyné útja 125)

7.) Archiving of electronic communication („Digital Safe”)

Entcorp UK Limited
Amen Corner, Cain Road, Bracknell, Berkshire RG12 1HN, United Kingdom

8.) Information Technology services including the build and operation of the compute, storage, database, Datacentre facilities, and relevant datacentre networking components.

Vendors to Deutsche Bank AG:

EntServ UK Ltd
Amen Corner, Cain Road, Bracknell, Berkshire RG12 1HN, United Kingdom

EntServ Deutschland GmbH
Schickardstr. 32, 71034, Böblingen, Germany)

9.) Technical client onboarding for Host-to-Host electronic banking solutions (includes, in particular, the establishing of technical connection between DB and clients; provide test data into test environment; setup test systems for DB' clients to do end-to-end testing; internal test system connectivity, data conversion; maps configuration, global format testing, global SharePoint database maintenance); continuous centralized production support and Level 1 production system support for all transaction banking systems.

Deutsche CIB Centre Private

Block B-7, Nirlon Knowledge Park,
Western Express Highway, Goregaon (East),
Mumbai, Maharashtra
India 400 063

Registered Office:
Deutsche CIB Centre Private Limited
B7 Nirlon Knowledge Park, 3rd Floor,
Western Express Highway, Goregaon (East) Mumbai 400 063, India



10.) Technical and information technology tasks of embargo-related filtering of incoming and outgoing SWIFT and GIRO messages,:

DBOI Global Services Private Ltd.
Block 8, Velankani Tech Park, Electronic City Phase II, No.43
Hosur Road, Bangalore - 560 100, India

11.) Information Technology Services: (1) Remote Desktop Hosting (RDH) infrastructure services providing design, plan and coordination, integration and testing of infrastructure with appropriate functionality, service levels, compliance, scalability, flexibility, solution architecture and costs; (2) Production management services including RDH session provisioning, capacity management, configuration management, incident management, knowledge management, problem management, security management, service level management, release and production deployment management, change management, testing support and operational monitoring, event management and control.

IBM Deutschland GmbH
Germany, D-71139 Ehningen, IBM Allee 1.

12.) Information technology software maintenance

ServiceNow UK Limited
United Kingdom, TW184TP Staines, Bridge Street 1

13.) Cloud-based information technology services: the utilization and administration of the web based customer relationship management (CRM) software (Software as a Service), including hosting, platform upgrade and bug fixing support.

Salesforce.com Inc., San Francisco Branch
United States of America, CA 94105 San Francisco, The Landmark One Market Street 300

14.) Cloud-based information technology services: Microsoft Exchange O365

Microsoft Ireland Operations Ltd.,
Ireland, One Microsoft Place, South County Business Park, Leopardstown, D18 P521, Dublin,

15.) Cloud-based information technology services

Google Ireland Limited
Ireland, Gordon House, Barrow Street, Dublin 4.,

16.) information technology services (investor communication platform related to corporate events)

PROXYMITY Limited
131 Finsbury Pavement, London EC2A 1NT, United Kingdom

17.) Information technology services (hardware infrastructure)

IBM Deutschland GmbH
Germany D-71139 Ehningen, IBM Allee 1.,



18.) Static client data capturing and maintenance in the bank's client static data system

DBOI Global Services Private Limited
Block B-4, Level 6 Nirlon Knowledge Park, Western Express Highway, Goregaon (E), Mumbai
- 400 063, India